

# THE BOSS

## Back Office Service Support

BOSS is a backend resource directory of supplementary services that you may require during your broking journey and day to day operations.



### Affordable Staff

Affordable Staff supplies structured and reliable office staff to improve business efficiency through outsourcing. Working with local small to medium businesses, they act as an extension for your business, completing your administrative tasks, online marketing, technical and business support services.

**Visit:** <https://www.affordablestaff.com.au/>

**Contact:** Caitlin Stuart | 0474 002 534 | [caitlin.stuart@affordablestaff.com.au](mailto:caitlin.stuart@affordablestaff.com.au)



### AFGS

AFGS is an independent outsourcing company that delivers a wide range of services. They perform all the repetitive, admin-related tasks associated with maintenance and processing a loan from packaging, to settlement and even post-settlement. Their service allows brokers to direct their attention to more revenue-generating tasks, so your business can focus on building client relationships, and lead generation.

**Visit:** <https://www.afgs.com.au/>

**Contact:** Rajiv Ghelani | 0411 395 733 | [rajiv@afgs.com.au](mailto:rajiv@afgs.com.au)



### Brokers' BackOffice

Brokers' BackOffice specialises in handling loan processing for mortgage brokers. Their team is specifically trained in handling loan processing and other back-office activities, offering services from preparing an application, to providing full support at every stage of the loan application until settlement.

**Visit:** <https://www.brokersbackoffice.com/>

**Contact:** Anshu Lukka | 0468 912 386 | [info@brokersbackoffice.com](mailto:info@brokersbackoffice.com)



### iLoad Loans

iLoad Loans provides loan processing and tracking for mortgage brokers. They work closely with the broker and client to ensure applications are progressed in a timely manner and act as the main point of contact from submission through to settlement.

**Visit:** <https://www.iloadloans.com.au/>

**Contact:** Alicia Fitzgerald | 08 7089 6145 | [admin@iloadloans.com.au](mailto:admin@iloadloans.com.au)



### Intogreat

Intogreat works closely with mortgage brokers to help achieve sustainable transformation within agreed time frames. They can help streamline your processes and procedures, improve your workflow and guide you to drive productivity, performance and quality results while you focus on running your business.

**Visit:** <https://www.intogreat.com.au/>



### **Koruna Assist**

Koruna Assist helps time-poor mortgage brokers by optimising their back-office workflows and offloading low-value tasks. Their purpose is to identify the most time-consuming tasks and help brokers outsource them, giving the broker more time to spend on their business and things they love.

**Visit:** <https://www.korunaassist.com/>



### **Loanworks**

Loanworks is an outsource service provider that tailors a flexible, SLA-driven solution specifically for your business to help reduce your back-office duties, so you have more time to spend on business development and writing new loans.

**Visit:** <https://www.loanworks.com.au/>

**Contact:** **Jason Goodacre** | **0498 112 056** | [j.goodacre@loanworks.com.au](mailto:j.goodacre@loanworks.com.au)



### **Mortgage Broker Enhancement Services (MBES)**

MBES Australia provides mortgage brokers with a professional, reliable and cost-effective outsourcing solution for processing lending applications from initial credit analysis, submission through to drawdown and portfolio management.

**Contact:** **Rob Cummings** | **0431 381 351** | [rob@mbesaustralia.com.au](mailto:rob@mbesaustralia.com.au)



### **Multichoice Finance**

Multichoice Finance triages the application, acting as a broker's second pair of eyes and advising if there's anything the broker may have missed, especially regarding lender policy. Additionally, they can help advise brokers on MQ compliance.

**Contact:** **Julian Thomas** | **0412 391 193** | [jt@multichoicefinance.com.au](mailto:jt@multichoicefinance.com.au)



### **Powerhouse Loan Processing**

Powerhouse Loan Processing provides brokers with administrative support, while maintaining a streamlined customer experience. They thrive on the tasks that others avoid, allowing you to depend on their reliability, strong response times and direct quality service, so you can focus on your customers, helping them achieve their finance goals.

**Visit:** <https://www.powerhouseloanprocessing.com.au/>



### **Shasha Outsourcing Services**

Shasha Outsourcing Services provides offshore staffing to mortgage brokers, offering flexible and affordable staffing solutions, while empowering brokers to focus on growing their business.

**Visit:** <https://www.shashaoutsourcing.com.au/>

**Contact:** **Gracious Chidhakwa** | **0411 689 020** | [gracious@eaglelife.com.au](mailto:gracious@eaglelife.com.au)

If you'd like more information, please contact our team:

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