

## **Supporting Documents Minimum Requirements – All NCCP Loans**

As a mortgage broker you must ensure you are making responsible enquiries into your client's circumstances. This is required as part of Responsible Lending and Best Interests Duty. These documents must also be uploaded to MyCRM within 14 days of application submission.

ITEM	DESCRIPTION
Client Identification	Sufficient identification must be provided from each applicant to ensure their full true and correct name has been validated, this can be achieved through obtaining both of the following
	<ul><li>☐ Australian Drivers Licence</li><li>☐ Medicare Card (to verify dependents)</li></ul>
	If your client's full name can't be verified through their Drivers Licence then one of the following will need to be obtained
	<ul><li>☐ Australian or Foreign Passport</li><li>☐ Birth Certificate</li></ul>
	If these documents are not available please refer to the specific identification requirements for the lender you will be proceeding with and obtain any additional identification you require. You may also need to provide the following if applicable.
	☐ Statutory Declaration including any relevant 'Change of Name' documents
	<b>Note 1:</b> Where applicants have been interviewed remotely via video link please capture a screenshot of the meeting showing you and your applicants. Please also ensure your applicants have been identified acceptably if interviewed remotely (eg ZipID, Australia Post, IDyou etc).
	Note 2: You must ensure you meet the chosen lender's identification policy requirements.







Compliance	☐ Credit Guide provided to all applicants.
Documents	☐ Privacy Consent provided to all applicants and accepted if a credit check has been
	obtained.
	☐ Credit Quote provided and accepted by all applicants (if applicable).
	INCOME DOCUMENTS
Income	Obtain all of the following documents
Documents –	
PAYG Income	2 consecutive payslips with the pay period of the most recent payslip no older
	than 60 days. Acceptable payslips must contain the following
	- Applicant's name
	- Employer's name & ABN - YTD income
	- Superannuation fund name
	☐ 3 months of transactions from an account where salary credits have been received
	no older than 60 days. Acceptable transactions history must contain the following
	- Applicant's name
	- Financial Institution's name
	- Account number
	- Running account balance
	Best practice would also have you obtain any of the following if you're after further
	clarification of the applicant's income and employment
	☐ ATO portal to confirm current employment
	□ PAYG Summary
	☐ Employment contract/letter
	Note 1: Ensure all Tax File Numbers have been redacted on any documents obtained.
	Note 2: Additional documents may be requested to satisfy your verification
	obligations, especially if you have any concerns with the legitimacy of the applicant's
	employment or income.
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000	Income Documents –	In addition to the documents above please also obtain the following	
	Foreign Income	☐ Translated copies of all payslips, transaction listings and employment	
		contract/letter if required (documents to be translated from a certified NAATI	
		translator, one can be found at <a href="https://www.naati.com.au/">https://www.naati.com.au/</a> ).	
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	Self Employed –	Sole trader	
	Full Doc	☐ Most recent Tax Returns	
		☐ Most recent Notice of Assessments	
		☐ Most recent years of Financials (if available)	
		Partnership	
		☐ Most recent partnership Tax Returns	
		☐ Most recent personal Tax Returns	
		☐ Most recent Notice of Assessments	
		☐ Most recent years of Financials for partnership	
		Company	
		☐ Most recent company Tax Returns	
		☐ Most recent personal Tax Returns	
		☐ Most recent Notice of Assessments	
		☐ Most recent years of Financials for company	
		Trusts	
		☐ Most recent trust Tax Returns	
		☐ Most recent personal Tax Returns	
		☐ Most recent Notice of Assessments	
		☐ Most recent years of Financials for trust	
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		Note 1: Ensure all Tax File Numbers have been redacted on any documents obtained.	
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0000	Self Employed – Low/Alt Doc	For applications which are submitted under Low or Alt Doc policy please refer to the specific lender's policy and requirements for what you will need to obtain.
		Obtain any of the following (where possible)
		<ul> <li>□ Evidence that the client's ABN is active and is registered for GST (can be done via the 'ABN Lookup' website or the tool within MyCRM)</li> <li>□ At least 6 months of transactions from the business trading account</li> <li>□ BAS for the most recent 12 months</li> <li>□ Accountant's Declaration Letter which shows the following</li> <li>- Applicant's full legal name</li> <li>- Applicant's trading name</li> <li>- How long the accountant has been servicing the applicant</li> <li>- Gross taxable income for the last 3 years (if available)</li> <li>- Letter to be on accountant's letterhead confirming all details, qualifications and industry membership</li> </ul>
	Rental Income	Obtain one of the following to verify rental income  Copy of tenancy/lease agreement  Copy of most recent rental statement from managing agent  3 months of transactions from an account where rental payments have been received no older than 60 days  Valuation report stating the expected rental income  Signed rental estimate from an estate agent
	Government Income – Centrelink, family benefits, pension etc	Obtain one of the following  Centrelink or government agency statement no older than 60 days  3 months of transactions from an account where payments have been received no older than 60 days  Note: ensure Customer Reference Number (CRN) has been redacted.
	Investment Income – Dividends, Interest etc	Obtain any of the following  Most recent personal Tax Return and Notice of Assessment  3 months of transactions from an account where income have been received no older than 60 days

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LIVING EXPENSES/LIABILITIES		
Obtain the following  3 months of transactions from all relevant bank accounts and credit card accounts no older than 60 days		
Child Support Maintenance Payment	Obtain one of the following  Child Support Agency notice  Separation agreement/court orders stating payment terms  a months of transactions from an account showing evidence of payments no older than 60 days	
Refinancing existing liabilities **	Home Loans  at least 6 months of transactions no older than 60 days  Personal Loans  at least 3 months of transactions no older than 60 days  Credit Cards/Store Cards  3 most recent statements  ATO Debt  Copy of outstanding debt from ATO portal  Buy Now Pay Later (eg Afterpay, ZipPay)  Screenshot of account details showing the following  Applicant's name  Lender's name  Maximum limit  Outstanding balance	
Liabilities not being refinanced **	☐ Most recent statement or screenshot of account details.	
need to be addre statements are re	e Credit Reporting (CCR) is recommended to confirm repayment history which may ssed and to confirm all current liabilities have been accounted for. However recent equired to confirm current account details such as interest rate and the minimum ent which will ensure your servicing calculations are accurate.	

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	PURCHASE/CONSTRUCTION DOCUMENTS
Purchases	Obtain the following
	☐ Fully executed Contract of Sale
	AND
	<ul> <li>□ Evidence of funds to complete <b>OR</b></li> <li>□ Gift letter or Statutory Declaration confirming the amount of funds being provided</li> </ul>
	Funds to complete can be provided by the following Screenshot of current balance held
	- 3 months of transactions for the account where the funds are held if Genuine Savings is to be verified by the lender
Construction	A fully exchanged fixed price building contact is to be provided which contain the following
	- Applicant's names
	<ul><li>Contract price</li><li>Progress payment schedule</li></ul>
	- Building Plans
	- Building Specifications
Guarantors	☐ Privacy Consent accepted by all guarantors via electronic signature or a signed
(security)	Privacy Consent document
	☐ Game Plan accepted by all guarantors
	☐ If there is a loan on the guarantor's property, obtain 3 months of transactions no older than 60 days confirming the following
	- Guarantor's name
	- Lender's name
	- Account number
	- Current account balance
	Note: Clear notes to be left in MyCRM confirming interview held with guarantor
	WITHOUT the applicant(s) present. Also upload any other relevant correspondence
	relating to the guarantor to MyCRM.



OTHER DOCUMENTS			
Lender Application Documents	<ul> <li>□ All required application forms to be signed and uploaded to MyCRM (including Verification of Identification documents). If application forms were accepted electronically via Apply Online leave a note in MyCRM.</li> <li>□ Lender servicing calculator</li> </ul>		
Superannuation	☐ Copy of Superannuation statement showing current balance (applicable to support exit strategy, only provide if requested by the lender)		

